

## **Tenant Benefit Package**

The Fuller Property Management Tenant Benefit Package was designed to provide protection and convenience to our tenants. All tenants are auto enrolled when you sign your lease. This required package is an *additional* \$35.00 per month (additional to rental amount)

### **AIR FILTER PROGRAM:**

In order to save you time, money and the hassle of trying to find the correct air filter we have set up an Air Filter Program! HVAC filters will be delivered to your home approximately every 90 days. Tenant shall properly install the filter that is provided within two (2) days of receipt. We hope this program will help with no more inconvenient drives to the hardware store or guessing which filter is right for your system.

### **PEST CONTROL:**

FPM has partnered with Pestcom to offer you as needed pest control services. Pest coverage includes: bed bugs, ants, carpenter ants, cockroaches, spiders, clovermites, fleas, earwigs, rats, bees, crickets, mice, wasps, elm seed bugs, gophers, yellow jackets, box elders, hornets, ticks, and wildlife (raccoons, rock chucks, squirrels). Pests excluded from coverage are: termites, birds, mosquitos, flies, voles, and gophers on properties over ½ acre.

### **FREE ONLINE PAYMENTS:**

With this feature, you can pay online each month for FREE between the 1st - 5th of each month. This does not apply to credit card payments. Credit card payments will have an additional fee.

### **LATE FEE:**

Receive one-time late fee forgiveness. This must be requested by you, we will not assume you want to use your one-time late fee forgiveness.

### **UTILITY CONCIERGE PROGRAM:**

FREE service to help you initiate your utilities through Citizens Home Solutions. Electricity, Gas, Water, Cable and even Internet; it's your choice on which utilities you need help with. Upon application approval we will submit your information to CHS. They will then contact you and with one simple phone call they will assist in setting up all the utilities you will need for your new home.

### **TENANT PORTAL:**

27/7 access for online payments, electronic statements and maintenance requests.

### **HOME BUYING ASSISTANCE:**

If you decide to purchase a home after renting with us, our Real Estate Agent, Cory Fuller, will assist you in search and negotiation of terms on your new home. We also have some wonderful mortgage lenders that we have professional relationships with that we can refer you to. If you are interested in this program let us know, we have more benefits for your home buying experience!

**TEXTING:**

Text our staff at any time during business hours for fast and easy responses. Monday-Friday 11am-4pm not including Holidays.

Frequently Asked Questions:

**Can I opt-out of the Tenant Benefits Package?**

No. Fuller Property Management is providing the Tenant Benefit Package to all tenants.

**What if my property does not have a furnace and no need for a filter? Can I receive a discount?**

Unfortunately, no. The package is all-inclusive.

Last Revised: 03.13.2020

Tenant Initials \_\_\_\_\_